

Phone: (816)532-0009 Fax: (816) 903-2022 www.ARKHEATINGANDCOOLING.Com

## RESIDENTIAL ANNUAL PREVENTATIVE MAINTENANCE AGREEMENT

| Name:  | P   | Da   | te:               |
|--|---|--|-------------------|
| Address:   |   |  |                   |
| City:  | State:  | Zip:   |                   |
| Home Phone:  |   |  |                   |
| E-mail:  |   |  |                   |
|  |   |  |                   |
| I am Purchasing a 20   | Fall Preventative   | Maintenance for  | my Heating System |
| & a 20 Spring Prevent  |   |  |                   |
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|  |   |  |                   |
| BENEFITS OF AN ARK H   | EATING AND C  | COOLING SERVIC   | E AGREEMENT       |
|  |   |  |                   |
| TWO PLANNED MAINTENANCE INSPECTIONS A YEAR: One each heating & cooling season.   |   |  |                   |
| PEACE OF MIND: Helps prevent major problems by alerting you before costly repairs or   |   |  |                   |
| Safety hazards happen.   |   |  |                   |
| ENERGY SAVINGS: maintains system running at peak efficiency saving you money.  |   |  |                   |
| PRIORITY SERVICE: We service our Service Agreement customers first! 24/7   |   |  |                   |
| LONGER PRODUCT LIFE: It's a known fact that regular maintenance and service of mechanical  |   |  |                   |
| Equipment prolongs its life, it also keeps the equipment running at peak efficiency.   |   |  |                   |
| SERVICE YOU CAN TRUST: Our highly trained staff of experts are certified and continuously  |   |  |                   |
| trained monthly.   |   |  |                   |
| DISCOUNT: 15% customer discount on all work performed in your home.  |   |  |                   |
| EMERGENCY SERVICE 24HRS A DAY 365 DAYS A YEAR!!  |   |  |                   |
|  |   |  |                   |
| Annual Preventative Main   | tenance Service   | Agreement Price  | \$140.00!         |
| I am paying by: (Circle One)   |   |  |                   |
|  |   | ard Discover   |                   |
| Card Number  |   | 61161  |                   |
| Exp. DateAu  | thorization Code  | and delined in the later registering and any regular plants and the second   |                   |
| tallige to the termination of th | A 20 T T T T T T T T T T T T T T T T T T                    | and any first and the first contract of the contract in the contract of the co |                   |
| Sianature:   |   | Dai  | te:               |
| Signature: Date: Date:   |   |  |                   |
| P.O. Box 486, SMITHVILLE, MISSOURI 64089 FOR QUESTIONS CALL (816) 532-0009   |   |  |                   |
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## Agreement

This Agreement covers only the systems which are noted on the Agreement confirmation as being covered and which are located on the covered property and in normal operating condition on the first date of the term of this agreement.

The term of this Agreement for covered systems shall be one year, which will commence upon full payment. Company reserves the right to inspect the covered property and all covered systems before issuing this Agreement. After maintenance checks a report will be provided for any units needing repaired or not operating correctly.

This agreement is between the home owner and Ark Heating and Cooling Ilc.

Preventative maintenance agreement covers seasonal maintenance on heating and cooling systems. It includes cleaning outdoor coils, inspecting unit for any signs of leaks, check refrigerant levels, check heat exchanger for cracks, check amp draws on all fan motors and compressor, check temperature split, oil fan motor and check all controls and safeties to be sure equipment is operating correctly an at its maximum efficiency.

Maintenance agreement contracts also include a 15% discount on any repairs, 24 hour emergency service, with no after hour's fee.

Service charge is \$75.00 All pricing is flat rate and a quote will be provided prior to any repairs.